

|   | Micro Edition                                    | Lite Edition                                     | Standard Edition                                     | Professional Edition   | Enterprise Edition  |
|---|--|--|--|--|---|
| Multilingual support                                    | Two Languages Support<br>Arabic, Chinese, French | Two Languages Support<br>Arabic, Chinese, French | Three Languages Support<br>Any 1 additional language | Five Languages Support<br>Any 3 additional languages                   | Ten Languages Support<br>Any 8 additional languages                             |
| Counter employees                                       | 1 counter employees + 1 admin employee           | 5 counter employees + 1 admin employee           | 25 counter employees + 1 admin employee              | 50 counter employees + 1 admin employee                                | Unlimited   |
| Counter calling unit support                            | 1 max  | 1 to 5 max                                       | 1 to 25 max  | 1 to 50 max  | 1 to 250 max  |
| QMS kiosk support                                       | Android standalone kiosk<br><b>(1)</b>           | Android standalone kiosk<br><b>(1)</b>           | Android standalone kiosk<br><b>(Max 2 count)</b>     | Android standalone kiosk<br><b>(Max 5 count)</b>                       | Android standalone kiosk<br><b>(Unlimited)</b>                                  |
| Counter display support                                 | 1 template                                       | 1 template                                       | 6 templates  | 24 templates   | 24 templates  |
| Counter LED support                                     | 1 device   | 5 devices  | 25 devices   | 50 devices   | 250 devices   |
| Service configuration                                   | 1 max  | 1 to 10 max                                      | 1 to 28 max  | 1 to 55 max  | 1 to 100 max  |
| Report  | Token based report only                          | Token based report only                          | Token, employee and customer based reports           | Token, employee, service, customer priority and customer based reports | Token, employee, service, customer priority, counter and customer based reports |
| Excel export report                                     | ✓  | ✓  | ✓  | ✓  | ✓   |
| Customise design as you want for kiosk, counter display | ✓  | ✓  | ✓  | ✓  | ✓   |
| Backup & restore option                                 | Instant backup                                   | Instant backup                                   | Instant backup                                       | Instant backup & schedule backup                                       | Instant backup & schedule backup  |
| Token voice announcement                                | ✓  | ✓  | ✓  | ✓  | ✓   |
| Queue status display support                            | ✗  | 1 template                                       | 5 templates  | 10 templates   | 10 templates  |
| Digital signage support                                 | ✗  | ✓  | ✓  | ✓  | ✓   |
| Advanced dashboard                                      | ✗  | ✓  | ✓  | ✓  | ✓   |
| Customise design as you want for queue status display   | ✗  | ✓  | ✓  | ✓  | ✓   |
| Retail queue support                                    | ✗  | ✓ (Pricing)                                      | ✓ (Pricing)  | ✓ (Pricing)  | ✓ (Pricing)   |
| SMS alert & SMS receipt                                 | ✗  | ✓ (Pricing)                                      | ✓ (Pricing)  | ✓ (Pricing)  | ✓ (Pricing)   |
| Web ticketing   | ✗  | ✓ (Pricing)                                      | ✓ (Pricing)  | ✓ (Pricing)  | ✓ (Pricing)   |
| Grouping of service                                     | ✗  | ✗  | 2 groups   | 5 groups   | Unlimited   |
| Advertisement slide show                                | ✗  | ✗  | 1 to 15 max  | 1 to 15 max  | 1 to 15 max   |
| Customer identification                                 | ✗  | ✗  | ✓  | ✓  | ✓   |
| Token series, prefix & range                            | ✗  | ✗  | ✓  | ✓  | ✓   |
| Indicate service allotted time exceed                   | ✗  | ✗  | ✓  | ✓  | ✓   |
| To call not appeared tokens                             | ✗  | ✗  | ✓  | ✓  | ✓   |
| Mobile ticketing support                                | ✗  | ✗  | ✓  | ✓  | ✓   |
| Central management support                              | ✗  | ✗  | ✓  | ✓  | ✓   |

|   |   |   |   |            |            |
|---|---|---|---|------------|------------|
| VIP token priority option                                       | ⊗ | ⊗ | ⊗ | ☑          | ☑          |
| Shift based token processing                                    | ⊗ | ⊗ | ⊗ | ☑          | ☑          |
| Advertisement video playing                                     | ⊗ | ⊗ | ⊗ | 1 to 5 max | 1 to 5 max |
| Assign tokens to new service by process token                   | ⊗ | ⊗ | ⊗ | ☑          | ☑          |
| Multiple level of service mapping                               | ⊗ | ⊗ | ⊗ | ⊗          | ☑          |
| Manually user choose counter for service                        | ⊗ | ⊗ | ⊗ | ⊗          | ☑          |
| Email alert for employee's performance, login & logout          | ⊗ | ⊗ | ⊗ | ⊗          | ☑          |
| Advertisement in kiosk slide show, video, scrolling text, popup | ⊗ | ⊗ | ⊗ | ⊗          | ☑          |